

Internet Banking

PROCEED TO ELECTRONIC BANKING AGREEMENT

With the help of the Internet you can enjoy the convenience of banking from your home or office via our secure server. If you are a first-time user, this page will help you initialize your Internet Banking account.

You will need your Telebanc password to set up your Internet Banking account. If you don't have a Telebanc password visit any one of our 12 locations. Please review this information then proceed to the Electronic Banking Agreement by clicking on the button at the bottom of this page.

About Internet Banking

With Internet Banking you can:

- Review account balances in real time.
- Review Transactions in real time.
- Transfer funds between Bank First National accounts or make loan payments.
- View and print your E-statement instead of receive paper statements (optional).
- Export personal financial information into a financial program such as Quicken.
- View and print check copies.

Security

Your security is extremely important to us. Internet Banking incorporates the use of firewalls, encryption, user authentication, and passwords to ensure that only you have access to your accounts.

Your computer must have a browser operating at the level of 128-bit encryption in order to log in to Bank First National's Internet Banking. Links to upgrade are provided within this document under Hardware/Software Requirements.

Passwords

In order to initialize your Internet Banking account you will need your account number and your Telebanc password. If you do not have a Telebanc password you can obtain one by visiting any one of our 12 convenient locations. For optimum security we require all users to change their passwords the first time they use Internet Banking. This initializes your Internet Banking account and establishes a separate password from your Telebanc password. Click on the Log In Help button if you have questions during the log in process.

Some things to remember as you initialize your Internet Banking account:

- You are a First-Time User until you initialize your Internet Banking account.
- Follow all First-Time User prompts and buttons.
- All First-Time Users must click on "First-Time Users Click Here to Log In" button at the top of the Log In screen before entering Access ID and Password.
- Your Access ID is your Bank First National account number.
- Your password is your Telebanc password.
- Click on the Log In Help button if you have questions during the log in process.

If you need help with your password(s):

If you do not remember your Telebanc password, please visit one of our 12 convenient locations to have your password reset. This is another step Bank First National takes to protect your accounts. When you visit the bank a customer service representative will reset your password for you and will ask you to enter a new password.

If you need help with the log in process of Internet Banking or have technical questions, please call 920-684-6611 during regular business hours: Monday - Thursday 8:30 AM to 4:30 PM, Friday 8:30 AM to 6:00 PM and ask for Internet Banking Support. You may also call the 24-hour electronic banking number at 800-676-7535. Dial 0 and ask to speak with Internet Banking Support during regular business hours or leave a message during non-business hours. Internet Banking Support can be reached via e-mail at internetsupport@bankfirstnational.com.

Hardware/Software Requirements

Windows PC Users:

Internet Banking works best with Microsoft Corporation's Internet Explorer. Click on the link below to upgrade to the most current version. You may also use Firefox or Netscape Navigator 4.0 or greater.*

Macintosh Users:

Internet Banking works best with Apple Safari. You may also use Firefox or Netscape Navigator 4.72 or greater.*

* If you are currently using Netscape Navigator/Communicator 4.7, 56-bit encryption version, you will not be able to connect to Internet Banking. You will need to download the most current version of Netscape Navigator or the 128-bit encryption version of 4.7 now.

To view Internet Banking at its best, set your screen resolution to 800 x 600 pixels or larger.

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You may now proceed to the Electronic Banking Agreement by clicking on the button above. You will be asked to review the document and acknowledge acceptance of the terms and conditions presented therein. Thank you for using Bank First National Internet Banking!